

METHODS OF PAYMENT

To make a mobile payment you can also download "PSN Payments" from the App Store or Google Play.

In Lobby: Payments can be made at the Treasurer's window 7 a.m.-5 p.m. Monday through Friday.

We accept cash, check or money orders, or debit/credit cards. When using a debit/credit card, there is a 2.50-2.75% fee depending on the type of transaction, under \$100, the service fee will be rate plus \$.50 cents.

By Telephone: - by third party service provider

E-check or E-Savings Account: \$1.00 for payment

Credit/Debit Cards: 2.75% of amount paid; if payment is less than \$100, the service fee will be 2.75% plus \$.50 cents.

An additional \$.95 cents transaction fee applies for IVR (Automated phone) payments.

Please call **1-877-885-7968** to pay over the phone.

Drop Box: Payment can be deposited into the drop box located off Washington Ave.

By Mail: Check, Cashier's Check, or Money Order. DO NOT MAIL CASH. Checks made payable to : Bay City Treasurer

Mail to: Treasurer, City of Bay City, 301 Washington Ave., Bay City MI 48708

Online: - by third party service provider

E-Check or E-Savings Account: \$1.00 for payment

Credit/Debit Cards: 2.75% of amount paid; if payment is less than \$100, the service fee will be 2.75% plus \$.50 cents by third party service provider.

An additional \$.95 cents transaction fee applies for IVR (Automated phone) payments.

In City Hall, there is a public computer located on the main floor near the Treasurer's office to make utility payments online.

[Pay Miscellaneous City Payment](#)

We now have an express lane! This is for our customers that are visiting the City of Bay City to make payment on their bills. In order to use the express lane, you must have your full page bill with you when making a payment at this window located on the ground floor, Suite 103. Ticket numbers are not necessary!

Automatic withdrawal: You can have your utility bill automatically deducted from your savings or checking account on the due date for no additional cost. Contact Utility Customer Service to set this service up at (989) 894-8104.

Utility payments can also be made at [COPOCO Credit Union](#). (allow four days for receiving and processing)

PLEASE BE AWARE If you use an alternative payment site it will cause a delay in submitting your payment to the City of Bay City and therefore, you could incur a late fee.